

# Department of Public Safety

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#### Mission

Established in 1974, the Department of Public Safety (DPS) coordinates statewide law enforcement, criminal justice and public safety efforts to ensure a safe environment for Missourians. The department's mission is to "provide a safe and secure environment for all individuals through efficient and effective law enforcement, national defense, disaster preparedness, service to veterans and education." The department is organized into nine separate agencies: Office of the Director, Missouri Capitol Police, Division of Fire Safety, Division of Alcohol and Tobacco Control, Missouri State Highway Patrol, Missouri National Guard (Office of the Adjutant General), State Emergency Management Agency, Missouri Veterans Commission and Missouri Gaming Commission.

#### Office of the Director

The director of public safety is appointed to this cabinet-level position by the governor, with the advice and consent of the Senate. The director is responsible for developing public safety programs, peace officer training and certification and providing legislative guidance on criminal justice issues. Additionally, the director is responsible for overseeing distribution of state and federal resources and funds in contracts for narcotics control, victims' assistance, substance abuse treatment, crime prevention and juvenile justice. As the department's central management unit, the director's office coordinates departmental budget, personnel, legislative matters and related financial and administrative activities. The director's office is also responsible for the administration of specific programs conferred upon it by the legislature or governor. These programs are:

Administration of the federal Juvenile Justice and Delinquency Prevention Act Formula Grant Program (Title II), Community Prevention Grant Program (Title V), Juvenile Accountability Block Grant Program (JABG), and Enforcing Underage Drinking Laws Grant Program (UDL) from the U.S. Department of Justice, Office of Juvenile Jus-

tice and Delinquency Prevention for projects to improve juvenile justice in Missouri and provide staff support for the state **Juvenile Justice Advisory Group (JJAG)**.

The Criminal Justice/Law Enforcement Unit administers the following federal grant programs: **Edward Byrne Memorial Justice Assistance Grant** (JAG); Local Law Enforcement Block Grant (JAG/ LLEBG); Residential Substance Abuse Treatment (RSAT); John R. Justice (JRJ); and Paul Coverdell National Forensic Sciences (PCNFS) and the following state grant program: Missouri Crime Lab Upgrade Program (MCLUP), Deputy Sheriff Salary Supplementation Fund (DSSSF), and coordinates the Department of Defense Logistical Support Program and Missouri Crime Prevention In**formation Center**. The JAG program makes funds available for law enforcement, drug enforcement, Drug Abuse Resistance Program (DARE) and school resources officers, drug treatment, information sharing/technology and other prevention initiatives that strengthen the criminal justice system. The JAG/LLEBG program awards funds to law enforcement agencies to purchase equipment directly related to basic law enforcement functions and officer safety. The RSAT program assists state and local governments in developing and implementing substance abuse treatment programs in correctional and detention facilities. The JRJ program provides loan repayment assistance for state and federal public defenders and state prosecutors. The PCNFS program makes funds available to help improve the quality and timeliness of forensic sciences within crime laboratories. The MCLUP program provides financial assistance to defray expenses of crime laboratories. The DSSSF program provides funding to supplement deputy sheriffs' salaries. The Department of Defense program provides excess military equipment to civilian law enforcement agencies for use in counternarcotics and counterterrorism operations and officer safety. The Missouri Crime Prevention Information Center provides a means for individuals and agencies to acquire the resource materials, technical assistance, knowledge and skills necessary to develop, implement and provide education about crime prevention and intervention programs.

The Missouri Crime Victim Services Unit (CVSU) administers the federal Victims of Crime Act (VOCA); federal STOP Violence Against Women Act (VAWA); Sexual Assault Services Program (SASP); and the State Services to Victims Fund (SSVF) and oversees the Missouri Office for Victims of Crime, which maintains the statewide automated crime victim notification system (MOVANS), and provides guidance to not-forprofit, local and state agencies on practices and policies that impact crime victims. VOCA, VAWA, SASP and SSVF provide grants that fund local victim service providers, law enforcement agencies,



JERRY D. LEE Director



ANDREA K. SPILLARS Deputy Director



DARLA IVEN Administrative Assistant



TRACY McGINNIS General Counsel



MICHAEL O'CONNELL Director of Communications



ERIC SHEPHERD Criminal Justice/Law Enforcement Program Manager



MARC PEOPLES Crime Victim Services Unit Program Manager



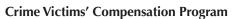
SUSAN SUDDUTH Crime Victims Compensation Program Manager

prosecutors and other public and private nonprofit agencies to assist crime victims in Missouri. The unit strives to ensure that people affected by crime are treated with fairness, dignity and respect, and to open up lines of communication between victim organizations and the government.

# Missouri Juvenile Justice Advisory Group

Colly Durley, Esq.; Dr. Margaret Harlan; William Heberle; Suzanne Kissock, Esq.; Erin Lear\*; Donald Lee; Hon. Hal Lowenstein; Larry Maddox; Dr. Edwin Morris; David Nelson; Hon. John Parrish; Lindsay Ponce\*; Pili Robinson; Keith Wood; Alisha Foerster\*; Carolyn Allen; Joan Esserman; and Jordan Ifland\*.

\*Youth Members.



The Crime Victims' Compensation Program (CVC) financially assists victims of violent crime in paying for reasonable medical expenses, counseling expenses, funeral expenses, lost wages and loss of support. In the case of death, the program can help the victim's dependents with loss of support if the victim was gainfully employed. As a payor of last resort, the program considers out-



JEREMY SPRATT Peace Officer Standards and Training Program Manager

of-pocket expenses only after all collateral sources have been exhausted. A maximum benefit of \$25,000 may be awarded on eligible claims.

# Sexual Assault Forensic Examination Program

The Sexual Assault Forensic Examination (SAFE) Program provides payment to cover the cost of gathering evidence during the forensic examination for victims of sexual crimes in Missouri. The medical provider is required to bill the SAFE

Program for reasonable charges incurred during the forensic examination. The patient may not be billed for any forensic examination charges.

# Peace Officer Standards and Training Program (POST)

Administration of the **Peace Officer Standards and Training Program (POST)**, which deals with the licensure of peace officers who have received training specified by Chapter 590, RSMo, and provides staff support for the Peace Officer Standards and Training (POST) Commission.

# **Peace Officer Standards and Training Commission**

**Johnson, Capt. Ron,** chair, state law enforcement member;

Ballenger, Rev. David, public member;
Boyer, Sheriff Oliver Glenn, sheriff member;
Cox, Sheriff Stephen V., sheriff member;
Diehl, Sheriff Dwight, sheriff member;
Inglima, Sgt. Richard, law enforcement member;
Isom, Ret. Chief Daniel, chief of police member;
Mills, Chief Gregory P., chief of police member;
Roberts, Chief Lane, chief of police member;
Scanga, Capt. Diane, training center director member;

Wheelen, Lt. Gregory, law enforcement member.

## Office of Homeland Security

The overall responsibility for Missouri's homeland security program falls under the Department of Public Safety. The director of public safety is the governor's designated homeland security advisor. The core DPS agencies, including the National Guard, Highway Patrol, Fire Marshal, State Emergency Management Agency (SEMA) and Capitol Police, all support and are considered key to keeping Missouri safe and secure.

The overall day-to-day responsibilities in the state's homeland security program lie with the homeland security coordinator, who is the director of the Missouri Office of Homeland Security (OHS). OHS is the designated State Administrative Agency (SAA) and responsible for applying for and administering the Homeland Security suite of grants and the Emergency Management Performance Grant for the state. Responsibilities for homeland security related training and exercises are a collaborative effort of OHS and SEMA. OHS works closely with other stakeholders to ensure a "one state, one strategy" program. The governor's Homeland Security Advisory Council (HSAC) and the Regional Homeland Security Oversight Committees (RHSOC) work with OHS to ensure seamless engagement and shared ownership of Missouri's homeland security program down to the local level.



CHRIS PICKERING Homeland Security Coordinator

# Advisory Committee for 9-1-1 Service Oversight

The Missouri State Legislature, through state statute (section 650.330, RSMo), established a committee on 9-1-1 service oversight, with the director of public safety designated to be the chair of the committee. In the late 1990s, 9-1-1 issues at the state level were coordinated through the Office of Administration by executive order. These duties were transferred to the Office of Homeland Security within the Department of Public Safety in 2009, and currently fall under the responsibility of the homeland security coordinator. OHS serves as the state contact for 9-1-1 issues and is the state administrative agent for related grant administration purposes.

The Advisory Committee for 9-1-1 Service Oversight assists and advises the key policy makers in regard to the challenges, availability, implementation and enhancement of the emergency communication access number 9-1-1 common to all jurisdictions throughout the state. The following subcommittees have been identified to provide ongoing strategic planning to support Missouri's 9-1-1 program: legislative, professional standards, technical and educational/outreach.

The advisory committee members are:

Berry, Mary M., Maysville;
Hall, Michael, Hannibal;
Head, Mark D., Leslie;
Hasheider, Mark, Cape Girardeau;
Herring, Rodney, Trenton;
Jarrett, Terry M., Public Service Commission, Jefferson City;
Knight, Batty, Platto City;

Knight, Betty, Platte City;
Lee, Jerry, Department of Public Safety, Jefferson City;

Person, James, Belton; Pierson, Elizabeth M., Norborne; Preston, Nathan, Richmond; Robb, Dr. Brian, Liberty; Rowden, Danny, Wright City; Stenger, Debra, St. Paul; Wells, Alan, Farmington; Representative of Municipalities.

## **Missouri Capitol Police**

630 W. Main St., Jefferson City 65101 Telephone: (573) 751-2764 / FAX: (573) 526-3898

www.mcp.dps.mo.gov

Email:operator.mcp@dps.mo.gov

Since 1983, Missouri Capitol Police has been the primary law enforcement agency for the 72acre state office building campus known as the Capitol Complex. Located within that area are: the State Capitol Building, Jefferson Building, Transportation Building, Supreme Court, James C. Kirkpatrick State Information Center, Broadway Building, Truman Building, Governor's Mansion, Jefferson Landing historic site and associated parking facilities and grounds. In recent years, Capitol Police has expanded its services to include state agencies and facilities that have moved from the Capitol Complex to other areas in Jefferson City. Capitol Police has statutory authority on all stateowned/leased property in Cole County. Capitol Police oversees a computerized, centrally monitored, fire/life safety/after-hours entry control system in the Capitol Complex buildings.

# **Field Operations**

Missouri Capitol Police officers patrol the buildings and grounds in their jurisdiction 24 hours a day, seven days a week. Patrols are made on foot, by vehicle and on bicycle. Criminal investigations, medical emergencies, traffic accidents, security and fire alarms and security exorts are only a few of the many incidents and calls for service officers provide to over 15,000 state employees and over 200,000 annual visitors to the seat of government.

#### **Executive Protection**

Since 1978, officers have staffed the Missouri Governor's Mansion. A team of specially trained and certified police officers are assigned on a full-time basis to the Missouri Governor's Mansion. Officers on this team provide residential security for the state's first family 24 hours a day. Training has been provided for these officers by the U.S. Secret Service and other executive protection agencies.

# **Communications Operations**

In addition to radio and telephone communications with the public and other agencies, communications operators are responsible for management of a fire/life safety monitoring system, which includes fire, intrusion and duress alarms, after-hours building access for most complex fa-



TODD HURT Chief Capitol Police



PAUL MINZE Captain, Operations Commander, Capitol Police



KENT WALKER Lieutenant, Executive Protection Commander, Capitol Police



ERIC CLEMONS Lieutenant, Support Services Commander, Capitol Police

cilities, and collection of weather-related information for implementation and dissemination of the State Employee's Hazardous Travel Policy.

# **Special Services**

Capitol Police members provide specialized training and services on request. Special investigations involving suspected criminal conduct, site security surveys and programs covering personal safety and other safety-related issues have been provided at several sites in Jefferson City.

# Missouri Division of Fire Safety

Office of the State Fire Marshal 205 Jefferson St., 13th Fl.; PO Box 844

Jefferson City 65102

Telephone: (573) 751-2930 / FAX: (573) 751-5710

www.dfs.dps.mo.gov

Email: firesafe@dfs.dps.mo.gov

The Missouri state fire marshal's office was established by the 76th Missouri General Assembly in 1973. Effective September 1985, the office was renamed the Division of Fire Safety and was housed within the Missouri Department of Public Safety.



RANDY COLE State Fire Marshal Division of Fire Safety



GREG CARRELL Assistant State Fire Marshal Division of Fire Safety



SHERRY HOELSCHER Fiscal/Administrative Manager, Division of Fire Safety



LARRY WATSON Public Safety Manager–Elevators and Amusement Rides Program, Division of Fire Safety



KIM BECKER Public Safety Manager–Training and Certification Program Division of Fire Safety



WILLIAM ZIERES Law Enforcement Manager Division of Fire Safety



Public Safety Manager– Boiler and Pressure Vessel Safety Program, Division of Fire Safety



RON THOMPSON Public Safety Manager–Fire Safety Inspection Program Division of Fire Safety

The division is charged with the oversight and enforcement of programs that maintain the safety and well-being of the general public. Responsibilities include: providing fire safety standards and inspections for all state-licensed facilities; investigating fires and explosions in the state upon request; regulating the use and sale of fireworks and licensing fireworks operators; training and certification of firefighters and emergency response personnel; inspecting and licensing nonexempt boilers and pressure vessels; inspecting and issuing operating permits for elevator-related equipment; inspecting and issuing operating permits for amusement rides; monitoring of fire emergencies and assisting local, area and regional fire authorities through the State Fire Mutual Aid System; overseeing the rules and regulations relating to the licensing of explosive blasters and the registration of explosive users; and overseeing the fire standard compliant cigarette program.

# Fire Service Training/Certification

The Division of Fire Safety's Training and Certification Unit is responsible for the training and certification of over 25,000 firefighters in the state of Missouri. In addition, the unit's cus-

tomers include representatives from fire service, law enforcement, private industry and other state agencies. The division offers 15 different courses and 17 levels of state certification. The Missouri Division of Fire Safety is accredited through the International Fire Service Accreditation Congress, National Board of Fire Service Professional Qualifications and the Peace Officer Standards and Training Commission.

#### State Fire Mutual Aid

The Division of Fire Safety coordinates activation and deployment of local resources when interregional mutual aid assistance is requested. When an incident occurs within any one of the nine mutual aid regions and all local resources become exhausted, the regional coordinator contacts the Division of Fire Safety's State mutual aid coordinator to request mutual aid assistance of specific resources. The state coordinator in turn contacts mutual aid coordinators within unaffected regions to locate and deploy the needed resources to the impacted region. With information gathered from the annual Fire Department Registration program and continued input and

support from all fire service agencies, the system stands ready to mitigate the effects of small or large scale emergencies. The state mutual aid coordinator also administers the National Fire Incident Reporting System.

# Fire Safety Education/Advisory Commission

The Division of Fire Safety addresses the fire service training needs of our state through contracts in cooperation with community colleges, colleges, regional training facilities, fire and emergency services training entities and universities as appropriated. The Missouri Fire Safety Education/Advisory Commission reviews and determines appropriate programs and activities for which funds may be expended and advises the division accordingly.

# **Fire Safety Inspection**

Fire safety inspectors conduct inspections of facilities and locations licensed or certified by state agencies including the Department of Health and Senior Services, the Department of Mental Health, the Department of Social Services and senior citizens nutrition centers. These inspections, based upon nationally recognized codes and standards, are designed to eliminate fire safety hazards for occupants of childcare homes and centers, facilities and homes providing care for the mentally challenged, foster care providers and facilities housing at-risk youth.

State statute requires the Division of Fire Safety to oversee fire protection sprinkler systems, fire alarm systems, and smoke sections in residential care facilities and assisted living facilities. Approximately 600 existing facilities require annual inspections by the Division of Fire Safety in coordination with the Department of Health and Senior Services.

# **Fire Investigation**

The Fire Investigation Unit provides fire- and explosive-related investigative services to Missouri's fire service and law enforcement agencies. Under section 320.230, RSMo, the state fire marshal and the appointed investigators are responsible for investigating incidents involving the possibility of arson, explosion or related offenses as requested by the fire service, law enforcement or prosecuting attorneys within the state. Investigators are trained in several fields of expertise, including insurance fraud, explosive recognition, weapons of mass destruction and post-blast investigations.

Fire Investigators are Peace Officer Standards and Training (POST) licensed law enforcement

officers with the power of arrest for criminal offenses when investigating the cause, origin or circumstances of fires, explosions or similar occurrences involving the possibility of arson or related offenses. Investigators also have arrest powers when aiding and assisting the sheriff or the chief of police of any county or designated representative upon request.

#### **Fireworks Enforcement**

The Division of Fire Safety is charged with enforcing section 320.106, RSMo, involving the investigation, permission and inspection of the fireworks industry in Missouri. This statute requires prospective manufacturers, distributors, jobbers, wholesalers, seasonal retailers and persons requesting special fireworks displays to apply to the Division of Fire Safety for permits to do business in Missouri. Applicants must meet certain requirements, follow safety procedures and acquire a fireworks license.

The scope of this program was broadened by the 2004 legislature with the addition of testing and licensing of individuals who shoot fireworks for public displays. This includes proximate (indoor) fireworks shows.

The division's inspection and investigation staff conduct inspections of facilities selling, manufacturing or distributing fireworks.

# **Blasting Safety Act**

The Blasting Safety Act was created in 2007 when the General Assembly enacted House Bill 298. This act established the Blasting Safety Board to develop and adopt a code of rules and regulations relating to the licensing of blasters and the registration of explosives users. The act also requires the division to investigate complaints involving blasting operations throughout the state.

The Blasting Safety Board continues to advise the division on rules and regulations governing the program.

#### **Boiler and Pressure Vessel Rules**

The Missouri Boiler and Pressure Vessel Act, per sections 650.200–650.295, RSMo, was passed in 1984 and became mandatory on November 12, 1986. The purpose of the law is to ensure the safety of the general public and those who work in the vicinity of boilers and pressure vessels and to protect property.

The act requires periodic inspections of boilers and pressure vessels and the issuance of state operating certificates. Inspections are performed by certified inspectors in accordance with nationally recognized standards. Vessels found to have violations in relation to these standards are

required to be repaired prior to the issuance of the state operating certificate. Accidents involving boilers or pressure vessels are investigated by the Boiler and Pressure Vessel Safety Unit.

The Board of Boiler and Pressure Vessel Rules advises the division on rules and regulations governing the program.

### **Elevator Safety Act**

In 1994, the 86th General Assembly enacted House Bill 1035 creating the *Elevator Safety Act*. This act established an Elevator Safety Board to develop and adopt a code of rules and regulations relating to the construction, maintenance, testing and inspection of all elevators and similar devices, as well as the evaluation of variance requests.

The legislation requires annual safety inspections of every elevator and similar devices as specified in the statute. Upon an approved inspection, a state operating certificate is issued.

### **Amusement Ride Safety Act**

In 1997, House Bill 276 was enacted relating to amusement ride safety. It requires annual safety inspections of all amusement rides and mandates each ride have a state operating permit before operating in the state. Additionally, the division staff has the authority to conduct spot inspections on any ride operating in the state.

If a serious injury or death occurs as the result of the operation of an amusement ride the Division of Fire Safety initiates an investigation into the cause of the accident.

The legislation also places certain restrictions on the riders of amusement rides. A violation of any restriction may result in criminal prosecution.

Staff of the elevator safety program perform the duties required to support the *Amusement Ride Safety Act*. This program is overseen by a nine-member Amusement Ride Safety Board, which advises the division on rules and regulations governing the program.

# Fire Standard Compliant Cigarette Act

This act, passed in 2009, requires the Division of Fire Safety to oversee a program regulating the the sale of reduced ignition propensity cigarettes. Cigarettes sold in Missouri after December 31, 2010, must be fire-safe compliant (FSC).

Division responsibilities include verification of individual cigarette brand styles based upon nationally recognized testing standards to ensure compliance with state law. The division maintains a listing of cigarettes meeting the established performance standard, and this list is also provided

to the state attorney general's office and Missouri Department of Revenue.

The division recertifies the cigarettes every three years, approves cigarette pack FSC labeling and manages the Cigarette Fire Safety and Fire Fighter Protection Act Fund used to support fire prevention and safety programs.

# Missouri Division of Alcohol and Tobacco Control

1738 E. Elm St., Lower Level, Jefferson City 65101 Telephone: (573) 751-2333 / FAX: (573) 526-4540 www.atc.dps.mo.gov

The Department of Liquor Control was established by the *Liquor Control Act* in 1934 and was restructured as a division within the Department of Public Safety in 1974. The Division of Liquor Control's name was changed to the Division of Alcohol and Tobacco Control (ATC) in 2003. The division's responsibilities are to enforce the liquor control laws under Chapter 311, RSMo, the youth access to tobacco law under Chapter 407, RSMo, and the rules and regulations of the state supervisor of Alcohol and Tobacco Control. The agency's responsibilities are primarily threefold: revenue collection, liquor licensing and liquor and tobacco regulatory compliance. The liquor control laws and the state's system of alcoholic beverage regulations are designed to ensure the public health and safety as affected by intoxicating beverages. Alcohol and Tobacco Control supervises the state's revenue derived from the collection of excise taxes on alcoholic beverages and license fees. Additionally, state statute mandates the division protect the consumer from tainted alcoholic products and the liquor industry from infiltration and exploitation by the criminal element.

The Division of Alcohol and Tobacco Control is headed by the state supervisor. The state supervisor has the authority under Chapter 311, RSMo, to promulgate regulations, issue liquor licenses an suspend, revoke or fine liquor licenses for liquor control law violations. The supervisor also has the authority under Chapter 407, RSMo, to issue citations prohibiting outlets from selling tobacco products for violations of the youth access to tobacco law.

# Licensing and Revenue Collection Section

The main function of the licensing and revenue collection section is to ensure general compliance with liquor control laws requiring the collection of excise taxes on all alcoholic beverages brought into the state of Missouri. Approximately \$35 million is collected annually from liquor, wine and beer taxes for deposit into the



LAFAYETTE E. (GENE) LACY State Supervisor Division of Alcohol and Tobacco Control



MIKE SCHLER
Deputy State Supervisor
Division of Alcohol and
Tobacco Control



KAREN GAUT Administrative Manager Division of Alcohol and Tobacco Control



DIANE MARKWAY Licensing and Collections Manager, Division of Alcohol and Tobacco Control



KEITH HENDRICKSON Chief of Enforcement Division of Alcohol and Tobacco Control



VANESSA MURE Tobacco Program Manager Division of Alcohol and Tobacco Control



AMANDA BRANDT Administrative Assistant Division of Alcohol and Tobacco Control

general revenue fund. This is achieved by regularly conducting audits of licensed manufacturers, wineries, breweries and wholesalers.

This section is responsible for overseeing compliance regarding primary American source of supply, product testing and brand registration, which provides assurances to Missouri citizens that products are safe for consumption, and all excise taxes due have been paid. The licensing section, with assistance from the regulatory compliance section, annually collects and processes almost \$5 million in license fees and processes over 30,000 license applications. This section is also responsible for retention of the division's records.

# **Regulatory Compliance Section**

Alcohol and Tobacco Control's regulatory compliance section consists of five districts. The regulatory compliance section is supervised by the chief of enforcement and staffed with POST-licensed special agents. Special agents are assigned to a district. Each district is responsible for licensing, responding to citizen and industry complaints, working with local law enforcement

agencies and educating licensees on liquor control laws, tobacco laws and regulations.

# **Educational Programs**

ATC takes a proactive stance by providing industry education, server training and law enforcement education programs. Seminars for thousands of retail servers across the state have been conducted to reduce underage drinking, over-serving alcohol to customers and the sale of tobacco products to minors. Informational pamphlets are also provided to assist liquor licensees and tobacco outlets in complying with liquor control laws and tobacco laws. Alcohol and Tobacco Control also has an educational program to train law enforcement on the liquor control laws.

### **Summary**

ATC has streamlined the liquor renewal process, utilized grants to provide more services and modernized revenue collection. Greater information is provided to the public, liquor industry and tobacco merchants and local law enforcement to

achieve an unprecedented level of efficiency and cost-effectiveness for Missourians.

- Central Office: Keith Hendrickson, (573) 751-2333; 1738 E. Elm, Lower Level, Jefferson City
- District I: Joe Hodgin, (816) 889-2574 and Chuck Bidding, (816) 889-2009; 615 E. 13th St., Rm. 516, Kansas City
- **District II:** (573) 526-2769; 1738 E. Elm St., Lower Level, Jefferson City
- District III and IV: Tim Porter, (314) 877-0324 and (314) 877-0458; 3256 Laclede Station Rd., Ste. 102, St. Louis; Nancy Mc-Gee (EUDL Contact), (314) 877-0325
- District V: Kelly Turner, (417) 895-6565 and Kevin Reed, (417) 895-6262; 149 Park Central Sq., Rm. 313, Springfield

### Missouri State Highway Patrol

General Headquarters, Hugh H. Waggoner Building 1510 E. Elm St., Jefferson City 65101 Telephone: (573) 751-3313

Since its inception in 1931, the Missouri State Highway Patrol has evolved from a highwaypatrolling force to a full-service law enforcement agency with its primary emphasis remaining on traffic safety. The patrol's original force, established by the enactment of Chapter 43, RSMo, was 55 officers and a handful of civilians. Today, the authorized strength is 1,295 uniformed members, 128 of whom are assigned to the Gaming Division, and 1,184 civilians in the Missouri State Highway Patrol. During its first 43 years, the patrol answered directly to the governor; however, during the government reorganization of 1974, it was placed under the Department of Public Safety. On January 1, 2011, the Missouri State Water Patrol was placed within the Missouri State Highway Patrol as the Water Patrol Division. The patrol is responsible not only for law enforcement on our state's highways and waterways, but also motor vehicle and commercial vehicle inspection programs, driver's license examinations, criminal investigations, crime laboratory analysis and research, public education on safety issues and more. Communications personnel communicate critical and often time-sensitive information to troopers on patrol on the state's roadways and waterways, as well as coordinate activities with other law enforcement jurisdictions.

The Missouri State Highway Patrol is nationally known for the success of its criminal interdiction program. Operation Cash Crop, the methamphetamine hotline, and the trained canine unimake the patrol's criminal interdiction program a success. In 2012, the patrol's interdiction program resulted in the seizure of over 2,826 pounds of marijuana, 36 pounds of cocaine, 10 pounds of methamphetamine, half a pound of hashish and



COL. R.K. REPLOGLE Superintendent Missouri State Highway Patrol



LT. COL. S.K. KARSTEN Assistant Superintendent Missouri State Highway Patrol



CAPT. T. McDONALD Chief of Staff Missouri State Highway Patrol



CAPT. M.A. HENDERSON Professional Standards Division Missouri State Highway Patrol



MAJ. J.B. JOHNSON Field Operations Bureau Missouri State Highway Patrol

half a pound psilocybin mushrooms, in addition to quantities of other illegal drugs. In connection with the drug interdiction program, 131 criminal arrests were made, and \$559,119 in currency and eight weapons were seized. In 2012, methamphetamine laboratory incidents totaled 1,985.

Since October 1997, the patrol's Major Crash Investigation Units have provided a higher level of expertise and reporting in the field of traffic crash investigation. The office locations of Higginsville, Jackson, Wentzville and Rogersville were cho-



CAPT. R.L. POWELL Troop A Missouri State Highway Patrol



CAPT. J.E. WILT Troop B Missouri State Highway Patrol



CAPT. R.S. JOHNSON Troop C Missouri State Highway Patrol



CAPT. J.O. VILLANUEVA Troop D Missouri State Highway Patrol



CAPT. G.E. RIDENS Troop E Missouri State Highway Patrol



CAPT. G.D. KINDLE Troop F Missouri State Highway Patrol



CAPT. D.F. ISRINGHAUSEN Troop G Missouri State Highway Patrol



CAPT. D.L. ROBINSON Troop H Missouri State Highway Patrol

sen as the best sites in which to serve the main population of the state. In 2012, approximately 119 Level IV reconstructions (fatalities involving commercial vehicles, school buses, with felony charges against a driver, etc.) were completed. Additionally, these teams answered 211 calls for service to assist patrol members and other agencies with mapping of homicide scenes, crash data retrieval system downloads, photography of crash scenes, mapping and crash scene expertise.

The patrol's four fully equipped Special Weapons and Tactics Teams (SWAT) are located in Troop A, Troop C, Troop D and Troop F. The teams comprise officers assigned to regular road duty. In 2012, the SWAT teams responded to a total of 31 incidents. The activations included barricaded subjects, high-risk search and arrest warrants, and manhunts.

Missouri's Automated Fingerprint Identification System (AFIS) is maintained and operated at the patrol's Criminal Justice Information Services Division. AFIS houses over 2.9 million tenprint cards. The system allows for the comparison of a set of fingerprints to the more than 2.9 million prints on file in a matter of minutes. AFIS has proven to be an exceptional tool for law enforcement agencies throughout the state in identifying and tracking criminals, identifying persons



CAPT. L.H. KENLEY Troop I Missouri State Highway Patrol

assuming another's identity, identifying persons who were at a crime scene, and identifying deceased persons found without identification. Law enforcement agencies are able to submit tenprints electronically via livescan devices.

In accordance with Missouri statutes, DNA collection includes all felons. The laboratory generated 888 "hits" against Combined DNA Index System entries in 2012.

The superintendent commands the patrol, with the help of an assistant superintendent who is sec-



CAPT. D.K. STRIEGEL Aircraft Division Missouri State Highway Patrol



MAJ. T.E. ROAM Water Patrol Division Missouri State Highway Patrol



CAPT. G.K. SMITH Field Operations Bureau– Assistant Bureau Commander Missouri State Highway Patrol



CAPT. M.E. RICHERSON Field Operations Bureau Missouri State Highway Patrol



LT. E.P. AHERN Field Operations Bureau Missouri State Highway Patrol



LT. P.D. KERPERIN Field Operations Bureau Missouri State Highway Patrol



MAJ. L. VISLAY Criminal Investigation Bureau, Missouri State Highway Patrol



CAPT. K.D. MARQUART Criminal Investigation Bureau– Assistant Bureau Commander Missouri State Highway Patrol

ond-in-command, six majors and a chief of staff, all of whom are uniformed members. A captain commands each of the nine troops and answers to the major assigned to the Field Operations Bureau. Twenty divisions organized under the remaining four bureaus lend administrative support to the troops and fulfill additional duties of the patrol. The Missouri Information Analysis Center reports directly to the Criminal Investigation Bureau. The chief of staff serves as a legislative and governmental affairs liaison. This member serves at the pleasure of the superintendent and is considered a member of the patrol's command staff.

### **Executive Offices**

The **Professional Standards Division** ensures integrity and fairness in the patrol's dealings with the citizens it serves and with its employees. It conducts and reviews internal investigations to ensure the itegrity of the patrol is maintained.

# Field Operations Bureau

The state of Missouri is divided into nine troops with headquarters in Lee's Summit, Macon, Weldon Spring, Springfield, Poplar Bluff, Jef-

ferson City, Willow Springs, St. Joseph and Rolla. The Field Operations Bureau supervises all field activities.

The **Aircraft Division** assists in all phases of traffic law enforcement, in manhunts and searches for lost or missing persons and during major disasters, such as floods, tornadoes or major fires with an aerial observation platform and provides rescue assistance.

The **Water Patrol Division** is responsible for enforcement, registration and inspection as it pertains to boating and other water-related activities and water safety education.

# **Criminal Investigation Bureau**

The **Crime Laboratory Division** analyzes evidence found at the scene of crimes throughout the state. The division comprises eight laboratories: two full-service laboratories located in Jefferson City and Springfield and satellite laboratories located in St. Joseph, Macon, Park Hills, Cape Girardeau, Willow Springs and Carthage. Services are provided to local law enforcement agencies at no cost. The American Society of Crime Laboratory Directors—Laboratory Accreditation Board



W.E. MARBAKER Crime Laboratory Division Missouri State Highway Patrol



CAPT. S.L. EBERHARD Drug and Crime Control Division Missouri State Highway Patrol



CAPT. K.A. GEIGER Gaming Division Missouri State Highway Patrol



CAPT. M.V. MEYER Governor's Security Division Missouri State Highway Patrol



CAPT. D.A. HALL Missouri Information Analysis Center Missouri State Highway Patrol



MAJ. T.P. McGRAIL Technical Services Bureau Missouri State Highway Patrol



CAPT. L.W. PLUNKETT Criminal Justice information Services Division Missouri State Highway Patrol



CAPT. V.C. DOUGAN Information & Communications Technology Division Missouri State Highway Patrol

(ASCLD–LAB) first accredited the Crime Laboratory Division in 1985. It has been re-accredited every five years since. The accreditation community has since moved its focus toward international accrediting criteria. The Crime Laboratory Division achieved this international accreditation based on ISO 17025 standards through ASCLD–LAB in 2011. The patrol crime laboratory is responsible for managing Missouri's Combined DNA Index System (CODIS) database.

The **Division of Drug and Crime Control** provides criminal investigators specializing in the investigation of narcotics, criminal intelligence, explosives disposal, field investigations, lottery enforcement, missing persons and motor vehicle theft to assist criminal justice agencies—federal, state and local—throughout the state.

Gaming Division members perform background investigations on gaming operators and upper-level management, and enforce Gaming Commission rules/regulations and state laws in Missouri casinos. Each casino must have at least one Gaming Division officer present during all operating hours. The division also regulates bingo in Missouri. The **Governor's Security Division** provides protection for the governor and the governor's family. The division may also provide security to the lieutenant governor, upon request when acting as governor, as well as to visiting governors and other dignitaries.

The Missouri Information Analysis Center was formed to collect, evaluate, analyze and disseminate information to local, state and federal agencies tasked with homeland security responsibilities.

#### **Technical Services Bureau**

The patrol's **Criminal Justice Information Services Division (CJISD)** was officially designated by the legislature in 1987 as the central repository of criminal history records for Missouri. Section 43.500, RSMo, mandated reporting criminal history actions to the central repository for all police officers, prosecutors, court clerks and corrections facilities in Missouri. CJISD disseminates criminal history record information through the Missouri Uniform Law Enforcement System (MULES) for criminal justice agencies and disseminates criminal record information to the public. The central

repository is the single point of contact for criminal history information exchanged between Missouri and the Federal Bureau of Investigation (FBI). CJISD also maintains the sex offender registry for Missouri, which can be accessed via the Internet (www.mshp.dps.mo.gov/CJ38/searchRegistry.jsp) or by calling the Missouri Sex Offender Registry hotline (888-SOR-MSHP). This division also manages the Uniform Crime Reporting program.

The Information and Communications Technology Division (ICTD) develops, builds, maintains and provides the services and infrastructure for communications and information systems to the Missouri State Highway Patrol and to criminal justice agencies throughout the state. ICTD operates and maintains a sophisticated statewide voice and data communications network that provides access to these services on a 365-day/24-hour basis. The division is responsible for the patrol's state highway emergency hotline (800) 525-5555 wireless emergency hotline (\*55) and Missouri's portion of the America's Missing Broadcaster Emergency Response (AMBER) Alert system broadcasts.

ICTD also maintains Missouri's central data repositories for wanted and missing persons, stolen property, criminal records, traffic accident and arrest records, drug and alcohol offender records, and other related criminal justice information. ICTD supports connections to the National Crime Information Center, the National Law Enforcement Telecommunications System, the National Crime Information Bureau, the Missouri Department of Revenue and other regional justice systems. The division consists of highly trained information systems personnel, network engineers, communication technicians and technical field engineers who are located at Missouri State Highway Patrol General Headquarters in Jefferson City and at troop locations around the state. Division personnel maintain a 24/7, 365-days-per-year call center to provide support to patrol staff and criminal justice agencies throughout the state.

The Research and Development Division reviews, evaluates and makes recommendations on patrol programs, policies and operating procedures. The division also conducts staff inspections, coordinates strategic planning, prepares written directives, monitors patrol accreditation, coordinates the evidence control system, designs forms, develops reference materials, conducts general research and responds to requests for information as needed. The patrol has been an accredited law enforcement agency since 1992.

The **Traffic Records Division** maintains accident records, traffic arrest records and the fatality analysis reporting system. The Accident Records Section maintains traffic crash records for the particular and the statewide traffic accident records system. The Traffic Arrest Records Section maintains a computerized listing of driving-while-intoxicat-



CAPT. T.G. BAYSINGER Research and Development Division Missouri State Highway Patrol



CAPT. B.W. JONES Traffic Records Division Missouri State Highway Patrol



MAJ. D.A. SCHMIDT Support Services Bureau Missouri State Highway Patrol



CAPT. L. JAMERSON Commercial Vehicle Enforcement Division Missouri State Highway Patrol

ed offenses occurring in Missouri. This section also conducts uniform citation audits. The fatality analysis reporting system performs in-depth research on causes of fatality accidents and forwards this information to the National Highway Traffic Safety Administration's (NHTSA) Fatality Analysis Reporting System (FARS).

# **Support Services Bureau**

The Commercial Vehicle Enforcement Division operates 23 fixed weigh stations and 57 mobile commercial vehicle units. These are operated by commercial vehicle enforcement inspectors, commercial vehicle officers and commercial vehicle enforcement troopers who provide uniform enforcement of the laws and regulations governing the operations of commercial motor vehicles. Commercial vehicle enforcement troopers assigned to each troop have homeland security training and are responsible for enforcing commercial vehicle and special mobile equipment hazardous laws and inspecting radioactive shipments.

The **Driver Examination Division** develops standards, policies and procedures for the driver examination program, including the commercial



CAPT. D.P. PERKINS Driver Examination Division Missouri State Highway Patrol



L.G. RAINS Fleet and Facilities Division Missouri State Highway Patrol



CAPT. L.D. ELDER Motor Vehicle Inspection Division Missouri State Highway Patrol



CAPT. J.T. HULL Public Information and Education Division Missouri State Highway Patrol



MAJ. K.A. SHOUN Administrative Services Bureau Missouri State Highway Patrol



CAPT. L.M. MACLAUGHLIN Budget and Procurement Division Missouri State Highway Patrol



CAPT. D.A. FLANNIGAN Human Resources Division Missouri State Highway Patrol



CAPT. V.S. RICE Training Division Missouri State Highway Patrol

driver licensing program. It creates the written tests for operators', chauffeurs' and motorcycle operators' licenses and aids in the preparation of the *Missouri Driver's Guide*.

The **Fleet and Facilities Division** directs the maintenance, replacement and general operation of the patrol's fleet of vehicles and vessels. It is responsible for policies controlling the expenses for fleet operation.

The Motor Vehicle Inspection Division collects fees and monitors the activities of mechanics and stations that have been licensed to inspect vehicles in the state. This division also manages the vehicle identification number (VIN)/salvage title inspection program, coordinates patrol involvement in school bus inspections and administers an emission inspection program in the St. Louis area.

The **Public Information and Education Division** prepares news releases, arranges press conferences, creates brochures and disseminates information to the news media and the general public. The division coordinates the patrol's statewide traffic safety education program and is a resource for the 13 public information and education officers assigned throughout the state. This division is also responsible for the Colonel Alvin

R. Lubker Memorial Safety and Education Center open to the public Monday through Friday (except holidays) from 8 a.m. to 5 p.m.

#### Administrative Services Bureau

The **Budget and Procurement Division** prepares the budget, maintains records of all federal and state purchases and expenditures for the patrol, maintains a perpetual inventory of all equipment and supplies and prepares the payroll.

The **Human Resources Division** recruits, tests, selects and maintains records of civilian and uniformed employees; monitors agency personnel policies and actions to ensure compliance with federal and state laws and regulations; and coordinates the patrol's retirement, evaluation and promotional systems. This division also administers the patrol's insurance program.

The **Training Division** provides in-service and continuing education programs and courses for uniformed and civilian employees, and certified basic and career-enhancement courses for full-time law enforcement officers.

# Office of the Adjutant General

Headquarters, Missouri National Guard Ike Skelton Training Site 2302 Militia Dr., Jefferson City 65101-1203

Telephone: (573) 638-9500 / FAX: (573) 638-9722

www.moguard.com

The Missouri National Guard is your hometown guard, working to serve Missourians and the United States. The Missouri National Guard is a leader in emergency management and response for the state and routinely deploys forces worldwide to perform federal missions as a partner in the U.S. Army and U.S. Air Force, including combat missions and operations other than war.

The Missouri National Guard claims a military lineage that dates back to units organized in the St. Louis area under French and Spanish colonial rule. Since then, guard units have performed state emergency duty hundreds of times along with their federal role. In the 20th century, Missouri National Guard units and members saw active service in World Wars I and II, Korea, the Berlin Crisis, Vietnam, Operation Just Cause in Panama, Operation Desert Shield and Operation Desert Storm, Somalia, Haiti, Joint Endeavor/Joint Guard in the Balkans, Operation Enduring Freedom, Operation Iraqi Freedom, Operation New Dawn and Operation Odyssey Dawn.

**People:** Approximately 11,500 men and women serve in Army and Air National Guard units based in approximately 65 communities across the state; they are trained in hundreds of specific skills, most with direct application to civilian work and professions.

**Roles and Missions:** Unique among all the nation's armed forces, the National Guard has a dual state and federal role under the U.S. Constitution

The guard is **Missouri's force in times of disaster and emergency**. Missions have included response to flooding, blizzards, extreme heat and tornadoes.

State duty is performed under the orders of the governor, the guard's peacetime commander in chief. The governor appoints the adjutant general, who wears the two stars of a major general and oversees the Army and Air National Guard units assigned to the state by the federal government. He is advised by a state military council of senior leaders of the Army and Air National Guard, including commanders of each unit in the state.

The guard is also a federal operational reserve force, fully accessible to the president for short-notice duty in times of national emergency. Federal missions have kept Missouri Army and Air National Guard units very busy since the terrorist attacks on our nation on Sept. 11, 2001. The Missouri National Guard deployed the first Agri-



MG STEPHEN DANNER Adjutant General, Office of Adjutant General

Business Development Team to Nangarhar Province in 2007 and continued that pilot program for five successful years.

The Missouri National Guard also has the Federal Emergency Management Agency (FEMA) Region VII Homeland Response Force. The team's mission is to act as the military response to a chemical, biological, radiological, nuclear or high-yield explosive event. In addition to adding a response asset, the team created several full-time jobs for guard members.

The Missouri National Guard works with community groups in drug demand reduction programs while also supporting local, state and federal agencies in drug supply reduction efforts. Other innovative readiness training projects let Guard units train by working on projects benefiting their communities.

**35th Engineer Brigade:** The 35th Engineer Brigade, based at Fort Leonard Wood, undertakes plans, integrates and directs the execution of engineer missions conducted by the 1140<sup>th</sup> Engineer Battalion in Cape Girardeau and the 203<sup>rd</sup> Engineer Battalion in Joplin with their respective subordinate units. When federalized, the brigade mobilizes with three to five mission tailored engineer battalions and augments engineer units organic to corps and division. The 35th Engineer Brigade provides technical and tactical guidance and command and control to its teams, companies and battalions.

110th Maneuver Enhancement Brigade: The 110th Maneuver Enhancement Brigade, based In Kansas City, is a mission-tailored force that conducts support area operations, maneuver support operations and support to consequence-management and stability operations in order to ensure the mobility, protection and freedom-of-action of the supported force.

**70th Troop Command:** The mission of the 70th Troop Command, based in Jefferson Barracks, is to provide command and control, training, guidance, assistance and administrative and

logistical support to its subordinate commands. This command serves as the Federal Emergency Management Agency Region VII Homeland Response Force.

**35th Combat Aviation Brigade:** The 35th Combat Aviation Brigade deploys to an area of responsibility to provide command, control, staff planning and supervision of combat aviation brigade operations. The brigade's units fly a combination of AH-64A Apache attack helicopters, OH-58 Kiowa observation helicopters and UH-60 Black Hawk utility helicopters. It also has detachment of two C-23 Sherpa cargo airplanes and a C-12 transport airplane. The brigade's units are capable of performing unit- and intermediatelevel aviation maintenance.

1107th Aviation Group: The 1107th Aviation Group, which recently transformed from the 1107th Theater Aviation Sustainment Maintenance Group, supports the Missouri National Guard by way of its mission to provide a fixed-base theater of operations dedicated to sustainment/depot capability maintenance of rotarywing aircraft. One of the largest Missouri Guard units, the 487-member group supports a head-quarters division and subordinate companies A and B, as well as the 135th Army Band, all based in Springfield.

**35th Infantry Division (Mo.):** The 35th Infantry Division is assigned in four states, Missouri, Kansas, Illinois and Nebraska. The 35th Infantry Division (Mo.) specifically provides command and control of all divisional soldiers from within the Missouri Army National Guard.

131st Bomb Wing: The 131st Bomb Wing continued the total force Integration as a classic associate unit with the active duty Air Force 509th Bomb Wing at Whiteman Air Force Base. The 131st Bomb Wing's primary operational mission is to provide full-spectrum, expeditionary, B-2 global strike and combat support capabilities. Wing manpower is also dedicated to providing for the unit's overall combat readiness, base operating support functions for tenant and attached units, and for performing combat and emergency duty in support of federal and state missions. Detachment 1, Cannon Range is the state's only aerial bombing and gunnery range, serving all services.

**139th Airlift Wing:** The 139th Airlift Wing, based in St. Joseph, remains globally engaged in continuing operations by providing the state and nation with immediately deployable, combatready C-130 H-model aircraft. The unit performs a variety of roles including airlift and airdrop in peace and wartime missions.

**157th Air Operations Group:** 157th Air Operations Group based at Jefferson Barracks, Prepares and provides a trained cadre of airmen skilled in operational level command and control

to augment the 613th Air and Space Operations Center and other USAF active duty forces and support the state of Missouri, employing across the full spectrum of crisis and conflict

**Mission Support:** The Missouri National Guard has several important initiatives in place to help support the needs of our guard members and their families.

Missouri National Guard Adjutant General Maj. Gen. Steve Danner has developed a robust Resilience Program, focusing effort on the six dimensions of strength: physical, spiritual, family, emotional, social and financial well-being of soldiers, airmen and their families.

Our Family Readiness Program provides support to the families left in Missouri when the citizen-soldiers and airmen mobilize away from home and help them remain ready at all times.

The National Guard's **Yellow Ribbon Reintegration Program** helps soldiers, airmen and families prepare for a deployment and understand the benefits that are available during and after a deployment.

The **Military Family Relief Fund** is chaired by the lieutenant governor and provides financial assistance to families who have been affected by a mobilization.

The Missouri Committee for Employer Support of the Guard and Reserves works closely with employers and reserve military members across the state, helping them understand their roles and responsibilities.

The **Show Me Heroes Program**, a program pioneered by Gov. Jay Nixon and Maj. Gen. Steve Danner, works to find jobs for Missouri National Guard members and other veterans.

The Missouri National Guard **Military Funeral Honors Program** coordinates approximately 26 funerals for veterans across the state every day. The program began in July 1999 and coordinates funeral honors for every Missouri veteran. Anyone interested in funeral honors for their family member should inform their funeral home director.

The Missouri National Guard also honors our living veterans with the **Veterans Awards Program**. The Missouri Legislature approved this program providing a medal and certificate to veterans of the Vietnam War, World War II and the Korean War. Veterans or their family members wishing more information can contact the program director at (573) 638-9838.

Federal: The National Guard Bureau, a joint agency of the U.S. Army and Air Force, provides peacetime federal oversight of National Guard units. While the governor commands the guard on a day-to-day basis, most costs are paid with federal funds. That includes the regular pay for soldiers and airmen, except when they are on

a state emergency mission. The federal funding and a force of full-time, federally paid employees ensure the readiness of the guard for federal missions or state duty if called on by the governor. The federal government pays approximately 95 percent of the annual cost of the guard.

With its ability to perform federal duties or state duties as the need arises, the guard is the most capable and cost-effective of all the components of the nation's armed forces. While the National Guard units and members can perform federal duty in the same manner as members of the Army, Air Force, Navy and Marine Corps Reserves, only National Guard units have the constitutional responsibility to serve at home during emergencies.

The guard offers additional benefits. It provides Missouri communities with citizens whose military experiences pay off at home. Its men and women receive training in skills, work ethic, physical fitness and leadership that benefits their communities and civilian employers. They earn GI Bill and other educational benefits, including state-funded educational support and matching scholarships provided by many Missouri colleges and universities, unique to the National Guard.

To learn more about the Missouri National Guard, visit our website at www.moguard.com or our social media sites at:

- www.facebook.com/Missouri.National. Guard
- www.twitter.com/Missouri\_NG
- www.youtube.com/MoNationalGuard
- www.myspace.com/missouri\_ng
- www.flickr.com/photos/missouriguard.

# Missouri Military Council

The Missouri Military Council (section 41.220, RSMo) acts in an advisory capacity to the commander in chief on all matters placed before it by the governor, the adjutant general or any member of the council. The council submits recommendations to the governor, which shall become effective only upon his approval. The council meets quarterly in Jefferson City, and special meetings may be called by the governor or the president of the council at any time or place designated.

# **State Emergency Management Agency**

The Missouri Army National Guard Ike Skelton Training Site 2302 Militia Dr., Jefferson City 65101-9051 Telephone: (573) 526-9100 / FAX: (573) 634-7966 http://sema.dps.mo.gov

The State Emergency Management Agency's (SEMA) mission is to protect the lives and property of all Missourians when major disasters threat-

en anywhere in the state. Disasters include major ice storms and blizzards, floods, tornadoes, severe weather, earthquakes, hazardous material and nuclear power plant accidents, radiological and biological events and terrorism. SEMA's program is nationally accredited.

To meet this mission, SEMA coordinates and develops the State Emergency Operations Plan, which directs the actions of Missouri state departments and agencies to aid requesting local jurisdictions. SEMA oversees Missouri's disaster preparedness, floodplain management, hazard mitigation and disaster public assistance programs, and coordinates the state's response operations for all types of large scale emergencies.

## **State Emergency Operations Center**

SEMA and the State Emergency Operations Center (SEOC) are located at the Missouri Army National Guard Ike Skelton Training Site, east of Jefferson City. SEOC enables state agencies to gather situational awareness and direct Missouri's disaster emergency response and recovery opera-

# **Coordination of Preparedness Activities**

Preparedness is a joint responsibility of local, state and federal governments. SEMA coordinates preparedness activities and administers a number of federally funded programs. These programs include disaster planning, earthquake preparedness, floodplain management, mitigation, radiological protection, public warning, training and education. SEMA offers free classes to local emergency management agencies, local officials, first responders, schools and volunteers.

# **Earthquake Preparedness Activities**

SEMA's earthquake program provides operational oversight and administrative support to the 1,000-member Structural Assessment Visual Evaluation (SAVE) Coalition authorized by section 44.023, RSMo. This statue establishes a volunteer cadre for post-disaster building inspections to determine if damaged buildings are safe for occupation. The SAVE Coalition members are architects, engineers, building inspectors and construction industry professionals.

SEMA provides administrative support to the Missouri Seismic Safety Commission (MSSC), which was established by section 44.227, RSMo, to initiate a comprehensive program to help Missouri prepare for and respond to a major earthquake. The commission prepares and updates a strategic plan for reducing earthquake hazards in the state. Members also help organize Earthquake Awareness Month (February) activities.

# Missouri Seismic Safety Commission Members

Bailey, Raymond, St. Charles; Bond, Art, St. Louis; Evans, Joel, Sikeston; Farris, John, Fredericktown; Fowler, Rep. Dennis, Advance; Gould, Phillip, Richmond Heights; Green, Miles (Joe), Boonville; Hempen, Gregory L., St. Louis; Koehler, Jamie, Cape Girardeau; Mallott, John, Kennett; Palmer, James, Kansas City; Rosenblad, Brent, Columbia; Sandvol, Eric, Columbia; Shaw, Donald, Jefferson City.

#### State and Federal Disaster Assistance

When a disaster exceeds the ability of local communities to respond and/or recover, the governor may declare a state of emergency for the impacted area. This action allows state resources to augment the needs of local governments.

Based on the impact of the disaster and the results of joint damage assessments, the governor may request a federal disaster declaration in accordance with Public Law 93-288. If approved by the president, such a declaration can make a wide variety of federal assistance programs available to Missouri, local governments, individuals, families and businesses adversely affected by the disaster. SEOC coordinates emergency life safety response and recovery actions to the declared areas. SEMA personnel administer federal/ state disaster grants to jurisdictions and provide oversight of federal assistance for individuals in declared counties. Disaster assistance includes the Individuals and Households Program (IHP), which helps victims with disaster-related needs. The Small Business Administration (SBA) offers low-interest loans. Federal Disaster Public Assistance helps reimburse local governments repair disaster damaged roads, bridges and critical infrastructure. Communities may be eligible for cost-effective mitigation projects, which help prevent similar damages in the future.

# Federal Disaster Declarations for Missouri Since January 2009

- January 2009 winter/ice storm (direct federal assistance, public assistance).
- SBA economic declaration for the January 2009 winter/ice storm.
- May 2009 severe storms, tornadoes and flooding (individual and public assistance)
- June and July 2010 severe storms, tornadoes and flooding (public assistance)



MICHAEL BARRETT Director SEMA



TIM DIEMLER
Deputy Director



CHARLES MAY Recovery and Finance Branch Chief, SEMA



MELISSA FRIEL Preparedness Branch Chief

- SBA physical and economic declaration for June and July 2010 severe storms, tornadoes and flooding.
- SBA physical and economic declaration for December 2010
- January 2011 severe winter storm and blizzard (direct federal assistance and public assistance)
- April, May and June 2011 severe storms and tornadoes (individual and public assistance)
- June 2011 severe storms and flooding (direct federal assistance, individual assistance and public assistance)
- SBA physical and economic declaration for June 2011 flooding.
- SBA physical and economic declaration for prolonged heat and drought in 2012.
- SBA physical and economic declaration for May 2013 flooding.
- May and June 2013 severe storms and tornadoes (public assistance)
- SBA physical and economic declaration for may and June 2013 severe storms
- August 2013 severe storms and flooding (public assistance)

# **Preparedness Branch**

The Preparedness Branch works to create coordinated statewide response plans and to provide training for local and state personnel so that Missouri is ready to effectively respond to emergencies and disasters. The branch comprises the planning and preparedness sections. It has responsibility for the All-Hazard Planning Program, medical counter-measures, Missouri's participation in the National Flood Insurance Program (NFIP), Training and Exercises, Emergency Human Services, the Missouri Emergency Response Commission and Radiological Emergency Program (REP). Examples of branch work products include the preparation or update of comprehensive disaster assistance plans, standard operating guides (SOGs) to execute responsibilities in state plans, training of state personnel in disaster recovery and mitigation, and emergency management seminars for local elected officials. It also develops and maintains the State of Missouri Emergency Operations Plan and State Hazard Analysis.

Emergency Human Services includes the volunteer coordinator, who works with state agencies, faith-based and volunteer organizations to coordinate assistance during disasters. During recovery, the coordinator provides technical assistance to long-term recovery committees. The coordinator is the point of contact for the Governor's Faith-Based and Community Service Partnership for Disaster Recovery, and Missouri Voluntary Organizations Active in Disasters.

# **Response Branch**

The Response Branch is responsible for disaster management operations whenever Missouri is affected by an emergency or disaster that might be beyond the capabilities of local governments and includes the readiness, field services, and logistics and resources sections. Once a state of emergency (SOE) has been declared by the governor, the Response Branch opens the State Emergency Operations Center (SEOC) and coordinates disaster response with local governments, state agencies the Federal Emergency Management Agency. The branch develops emergency operations procedures for state and local governments and assists local governments in the development of emergency response capabilities. The Logistics and Resources Section focuses on coordinating the delivery of key emergency life-saving and life-sustaining equipment, the provision of essential services and critical supplies to disaster areas. These supplies may include generators, pumps and other flood-fighting materials, technical assistance teams, food, water, ice and any temporary facilities that might be required. The Logistics and Resources Section, along with the

Missouri Public/Private Partnership (MOP3), also co-manages the Missouri Business Emergency Operation Center (BEOC). The BEOC provides for the exchange of situational awareness to the business community. The Field Services Section oversees SEMA's area coordinators, who are the state's liaisons to local jurisdictions for emergency management activities.

### **Recovery and Finance Branch**

The Recovery and Finance Branch is responsible for requesting and distributing federal and state funds for all presidentially declared disasters, works to assist Missouri communities recover from and mitigate against disasters, and comprises the Public Assistance, Fiscal Administration and Mitigation sections. Public Assistance Section responsibilities include state damage assessments; assistance in revising State Administrative Plans for Public Assistance and the Individuals and Households Program. The Mitigation Section works with local communities to reduce or avoid the adverse impact disasters have on Missourians. This section administers five federal mitigation grant programs and has helped over 1,000 Missouri communities write mitigation plans to qualify for these grants. Community mitigation projects include voluntary flood buyouts, building community tornado safe rooms, replacing bridges and low water crossings, bank stabilization, re-channelization projects and burying public electric utilities. The Fiscal Administration Section provides administrative services such as accounting, budgeting, grant administration, procurement, fleet management, human resources, payroll and general office services. It coordinates and administers federal, state and local grant requests.

# **Emergency Management Performance Grant**

The Emergency Management Performance Grant (EMPG) Program provides federal assistance to SEMA and local government emergency management agencies for the sustainment and enhancement of all-hazard emergency management capabilities. An all-hazard approach to emergency response, including the development of a comprehensive program of planning, training and exercises, means there can be an effective and consistent response to disasters and emergencies, regardless of the cause. It involves building long-term strategic relationships within the emergency management community.

# Missouri Emergency Response Commission (MERC)

The Missouri Emergency Response Commission implements the federal Emergency Planning

and Community Right-to-Know Act (EPCRA) and related Missouri laws pertaining to hazardous chemicals storage. The commission supports local emergency planning committees (LEPC), reviews hazardous chemical contingency plans, provides chemical emergency training, collects information on toxic and hazardous storage and makes this information available to the public. MERC administers the Hazardous Material Emergency Preparedness (HMEP) for hazardous material (HAZMAT) training to local public sector employees and the Chemical Emergency Preparedness Funds (CEPF) for planning and training for LEPCs.

#### MERC Members

Brinton, William C., St. Joseph; Cardone, Lisa A., Ava; Derickson, Bob, O'Fallon; Dixon, Sen. Bob; Springfield;

Voss, Greg, Department of Health and Senior Services, Jefferson City;

Halmich, Bill, Washington; Hinson, Rep. Dave; St. Clair;

Lee, Jerry, director, Department of Public Safety, Jefferson City;

Moriarty, Bill, Warsaw;

Munzlinger, Sen. Brian; Williamstown;

**Pauley, Sara Parker,** director, Department of Natural Resources;

Ransdall, Bill, director, Department of Economic Development, Jefferson City; Riddle, Rep. Jeannie, Mokane.

#### **Missouri Veterans Commission**

205 Jefferson St., 12th Fl., PO Drawer 147 Jefferson City 65102-0147 Telephone: (573) 751-3779 / FAX: (573) 751-6836

The Missouri Veterans Commission is vested with the responsibility of representing all Missouri veterans, ensuring their needs are met and defending the entitlements of those who have served their country with honor and distinction.

This is accomplished through programs and services funded by the state and federal government as well as private and corporate contributions.

#### **Our Mission**

In recognition of the sacrifices made by veterans in service to our country, the Missouri Veterans Commission will provide our veterans with timely benefits assistance, skilled nursing care and a final resting place with honor.

#### **Our History**

The State Federal Soldier's Home was established in 1896 by the Women's Relief Corps Sol-



LARRY KAY
Executive Director
Missouri Veterans Commission



BRYAN HUNT Deputy Director Missouri Veterans Commission

diers' Home Association and was deeded to the state of Missouri in 1897. Its original purpose was to provide care to aging Missourians who had fought for the Union in the Civil War. In 1931, the state legislature, at the request of organized veterans groups, created the Office of State Service Officer for the purpose of counseling and assisting veterans of World War I (WWI) and earlier conflicts whose service-connected disabilities were becoming manifest and for whom numerous benefits were being made available through the newly established Veterans Administration.

In 1974, the *Omnibus Reorganization Act* placed the Division of Veterans Affairs within the Department of Social Services. The State Federal Soldier's Home and Office of State Service Officer remained separate entities until the *Omnibus State Reorganization Act of 1974* combined the two, renaming the home and establishing the Division of Veterans Affairs within the Department of Social Services.

As defined in the act, the Division of Veterans Affairs, as provided in Chapter 42, RSMo, in 1978 was transferred from the Department of Social Services to the Department of Public Safety, Office of the Adjutant General, by a type I transfer.

Executive order 81-18 (February 1981) passed at the first regular session of the 81st General Assembly and put this law into effect in September of 1981.

On August 28, 1989, the Division of Veterans Affairs was replaced by the establishment of the Missouri Veterans Commission as a type III transfer. Chapter 42, RSMo, governs the commission's operation as a state agency. The commission shall be composed of nine members. In addition, the chair of the Missouri military preparedness and enhancement commission or the chair's designee shall be an ex officio member of the commission.

The commissioners then appoint an executive director, who implements commission policies and is responsible for statewide management of veterans programs. The executive director re-

ports regularly to the commission concerning all aspects of program operations through quarterly commission meetings.

Administrative offices are located in Jefferson City at 205 Jefferson Street, 12th Floor. This location also houses the local Veteran Service Office. Services and benefits provided to veterans by the Missouri Commission are:

## **Veterans Services Program**

Through the Veterans Service Program, the Missouri Veterans Commission provides counseling and assistance to veterans throughout the state in filing claims for benefits from the U.S. Department of Veterans Affairs. Veterans service officers are located in almost every county of the state to make services available to veterans close to their homes.

Information concerning locations and phone numbers of veterans service officers may be found on the commission's website <a href="https://www.mvc.dps.mo.gov">www.mvc.dps.mo.gov</a>.

Veterans service officers are thoroughly trained and knowledgeable in all areas of veterans benefits, including compensation, pension, education, burial and widow's benefits. Information and counseling regarding medical eligibility, VA Home Loan Guaranty and other benefits, including those offered by the state, may also be obtained from the veterans service officers as well.

Veterans service officers are available to give presentations and instruction regarding the benefits for which veterans are eligible as a result of honorable military service in the U.S. Armed Forces

# **Veterans Home Program**

The Missouri Veterans Commission currently operates and maintains seven long-term skilled nursing care facilities with a total of 1,350 available beds.

Veterans in need of nursing home care may seek admission to a Missouri veterans home by filling an application with the home of their choice. Prospective residents may obtain application forms from any Missouri veterans home, from a Missouri veterans service officer or by contacting the Missouri Veterans Commission Headquarters at (573) 751-3779. Home applications may also be downloaded from the commission's web site, www.mvc.dps.mo.gov.

# Eligibility

 Applicant must be an honorably discharged veteran of the U.S. Armed Forces;

- Applicant must have resided in the state of Missouri for at least 180 days during his/her lifetime:
- Applicant must have been determined to require nursing home care.

## **Funding/Costs**

- State general revenue;
- Federal funding, through the U.S. Department of Veterans Affairs Per Diem Grant Program;
- Charges to the veterans themselves, based on the individual's ability to pay.

The maximum amount that a veteran may be charged currently is \$1,950 per month. Ability to pay is based upon the veteran's (and his or her spouse's) total income and assets.

Missouri veterans homes are inspected at least annually by the Department of Veterans Affairs for the continuance of per diem payments. Policies for health care administration are centrally managed by the commission's superintendent of homes, who routinely reviews management practice and clinical outcomes. Therapeutic modalities of physical, psychosocial and rehabilitative origin are provided in each facility.

#### Missouri Veterans Homes

#### St. James

620 N. Jefferson, St. James 65559 Telephone: (573) 265-3271 / FAX: (573) 265-5771 mark.fontana@mvc.dps.mo.gov

Mark Fontana, Administrator

St. James is the site of the first state veterans home. It was originally opened in 1896 by the Women's Relief Corps Soldiers' Home Association and was deeded to the state of Missouri in 1897. A new, 150-bed facility was dedicated and opened on the original campus in 1996, in conjunction with the 100-year anniversary of the home. St. James is proud of its continuous 100-year tradition of providing care for veterans.

#### Mt. Vernon

1600 S. Hickory, Mt. Vernon 65712 Telephone: (417) 466-7103 / FAX: (417) 466-4040 james.dennis@mvc.dps.mo.gov

James Dennis, Administrator

In June 2004 a new, state-of-the-art, 200-bed facility was opened on Hickory Street in Mt. Vernon. The Missouri veterans home at Mt. Vernon was established April 1, 1983, in a wing of the Missouri Rehabilitation Center. The home is operated by the Missouri Veterans Commission to provide quality rehabilitative nursing care to Missouri's disabled veterans.

#### Mexico

1 Veterans Dr., Mexico 65265 Telephone: (573) 581-1088 / FAX: (573) 581-5356 cheryl.lybarger@mvc.dps.mo.gov

Cheryl Lybarger, Administrator

As the state's third veterans home, the Mexico facility was opened in 1985 and serves the north central area of the state. The 150-bed home features a large, open mall containing dining rooms, lounges, a library, recreation and therapy areas, a general store and medical and administrative officers. An outdoor walking trail among the trees and flowers on the grounds provides much enjoyment and physical exercise for veterans at the Mexico home.

#### Cape Girardeau

2400 Veterans Memorial Dr., Cape Girardeau 63701 Telephone: (573) 290-5870 / FAX: (573) 290-5909 viviane.rains@mvc.dps.mo.gov

Viviane Rains, Administrator

Serving veterans in southeastern Missouri, the 150-bed veterans home at Cape Girardeau was opened in 1990. It is designed to resemble a small village, with cluster design features consisting of three, 50-bed living units surrounding a central administration building. The home affords residents many amenities, including a lovely chapel adjacent to the lobby, made possible by a fundraising drive led by the American Legion and its auxiliaries.

#### St. Louis

10600 Lewis and Clark Blvd., St. Louis 63136 Telephone: (314) 340-6389 / FAX: (314) 340-6379 stan.smith@mvc.dps.mo.gov

Stan Smith, Administrator

Missouri's fifth veterans home, a 300-bed facility, is located in Bellefontaine Neighbors, off highways I-270 and 367 in St. Louis County. The home opened in November 1993. On the grounds of this veterans home are reminders of the military service and sacrifice by veterans, including the display of a U.S. Army M60A3 tank, made possible by the St. Louis Veterans Home Committee (Assistance League).

#### Cameron

1111 Euclid, Cameron 64429 Telephone: (816) 632-6010 / FAX: (816) 632-1361 bradley.haggard@mvc.dps.mo.gov

Brad Haggard, Administrator

This 200-bed facility is the commission's sixth veterans home and is located on a 20-acre site donated by the City of Cameron. It was dedicated February 4, 2000, and admitted the first resident on April 3, 2000.

#### Warrensburg

1300 Veterans Rd., Warrensburg 64093 Telephone: (660) 543-5064 / FAX: (660) 543-5075 eric.endsley@mvc.dps.mo.gov

Eric Endsley, Administrator

This 200-bed facility was dedicated July 14, 2000, as the commission's seventh veterans home. The first resident was admitted September 26, 2000. The design for the Cameron and Warrensburg facilities is identical. They are divided into five sections: sections A, B and C are each 50-bed, long-term skilled nursing care units; section D is a 50-bed dementia unit that contains its own dining room, activity area and enclosed courtyard; and section E houses the administrative offices and ancillary services such as the recreation area, barbershop and rehabilitation area.

# **State Veterans Cemetery Program**

Signed into law in 1996, this program gives the Missouri Veterans Commission statutory responsibility to establish, operate and maintain cemeteries for veterans in Missouri.

The vision and goal of the State Veterans Cemetery System is to locate cemeteries strategically throughout the state, making it possible for veterans and their families to have access within a 75-mile radius of their homes. The mission is to provide interment for veterans and their eligible dependents in a dignified, efficient and compassionate manner.

#### **State Veterans Cemeteries**

#### Springfield

5201 S. Southwood Rd., Springfield 65804 Telephone: (417) 823-3944 / FAX: (417) 823-0252 david.maggard@mvc.dps.mo.gov

David Maggard, Director

The cemetery is located on a 60-acre site and can contain approximately 30,000 burial sites. Groundbreaking occurred July 7, 1998. The cemetery was dedicated November 6, 1999, and the first burial was conducted January 21, 2000.

#### Higginsville

20109 Business Hwy. 13, Higginsville 64037 Telephone: (660) 584-5252 / FAX: (660) 584-9525 jess.rasmussen@mvc.dps.mo.gov

Jess Rasmussen, Director

The cemetery is located on a 54-acre site and can contain approximately 21,000 burial sites. Groundbreaking occurred June 6, 1998. The cemetery was dedicated November 13, 1999, and the first burial was conducted January 22, 2000.

#### Bloomfield

17357 Stars and Stripes Way, Bloomfield 63825 Telephone: (573) 568-3871 ken.swearengin@mvc.dps.mo.gov

Ken Swearengin, Director

The Missouri Veterans Cemetery at Bloomfield was established October 12, 2003. Interments began September 29, 2003. The cemetery is built on 64.21 acres of land, which was donated to the state of Missouri by the people of Stoddard County.

#### Jacksonville

1479 County Rd. 1675, Jacksonville 65260 Telephone: (660) 295-4237 / FAX: (660) 295-4259 Jarry.carmer@mvc.dps.mo.gov

Larry Carmer, Director

The Missouri Veterans Cemetery at Jacksonville was established October 25, 2003. It occupies 117.4 acres of majestic green land and includes a lake. The land for the cemetery was donated by Associated Electric.

#### Fort Leonard Wood

25350 Hwy. H, Waynesville 65583 Telephone: (573) 774-3496 charles.baxter@mvc.dps.mo.gov

Charles Baxter, Director

The Missouri State Veterans Cemetery at Fort Leonard Wood is the result of a partnership between the Department of Veterans Affairs and the Missouri Veterans Commission. The ground-breaking ceremony was held on November 7, 2008, and the cemetery was formally dedicated on September 13, 2010. The cemetery property was donated by the U.S. Army Maneuver Support Center and Fort Leonard Wood and is situated on 229 beautiful acres. Currently the cemetery consists of 25 developed acres in phase 1 with space estimated to last 25 to 30 years.

# **Eligibility Criteria:**

Eligibility criteria for burial in state veterans cemeteries will be the same as that for burial in national cemeteries, as stated in Missouri statute, signed into law in 1998: "...solely for the burial of veterans and eligible dependents as defined by the Department of Veterans Affairs..." Veterans interested in burial should contact the individual cemetery for a predetermination of eligibility.

#### **Benefits**

- burial space;
- grave liner;
- opening and closing of the grave;
- perpetual care;

- placement of cremation remains in either columbarium niche or inground burial;
- · upright granite headstone.

#### **Veterans Trust Fund**

The Veterans Trust Fund was established in 1989 and is a means by which individuals and corporations may donate money to expand and improve services to veterans in Missouri. Appropriations from the fund are being used to improve training of service officers to expand capabilities in meeting the special needs of residents of state veterans homes and to promote public awareness of the program, benefits and services available to Missouri's veterans.

All contributions to the Veterans Trust Fund are tax deductible. Individuals and corporations can donate any amount over two dollars of their tax refund on their Missouri tax return, or by sending their contributions directly to the commission at any time. Monies from the fund are used to enhance, not replace, existing programs.

#### **Ombudsman**

The Missouri Veterans Commission ombudsman assists veterans, service members and their families with extraordinary needs that are not being met by other agencies or organizations. The ombudsman acts as a referral source to local, state and national resources available to address these needs.

# **Minority Veterans Initiative**

The Minority Veterans Initiative was established to encourage minority veterans and dependents to visit local veterans service officers to ascertain benefits they might be legally entitled to through the Federal Department of Veterans Affairs. The program's goals include:

- increase benefit awareness among minority veterans:
- increase benefit awareness among widows of deceased veterans;
- increase Missouri Veterans Commission visibility among community agencies;
- collaboration with other veterans agencies to increase awareness of veterans programs;
- co-brand with businesses to promote veterans benefits awareness.

#### **Women Veterans Initiative**

The Missouri Veterans Commission is dedicated to finding all women veterans, past, present and future. They have appointed a women veterans coordinator, and her mission is to ensure that Missouri women veterans have equitable

access to federal and state veteran services and to ensure women veterans are aware of their VA benefits, whom to contact and how to apply for these benefits.

The mission of the Women Veterans Initiative is to facilitate proactive leadership and services for women veterans, their dependents and survivors in Missouri.

#### **Incarcerated Veterans Initiative**

In February 2007, the Missouri Veterans Commission and the Department of Corrections signed a formalized agreement to provide direct services to Missouri incarcerated veterans. The Incarcerated Veterans Initiative works to facilitate the transition of veteran offenders to a productive life in the community. The program serves veteran offenders and their families as a principal advocate in ensuring they receive appropriate services and empower the offenders with hope and new direction.

#### **Veterans Commission Members**

Fairfax, Emmett W., chair; Englund, Scott, vice chair; Connors, Paul E., member; Nelson, Nancy M., member; Wooten, Charles R. (Chuck), member; Pearce, Sen. David, member; Sifton, Sen. Scott, member; Hoskins, Rep. Denny, member; Webber, Rep. Stephen, member.

#### **Missouri Gaming Commission**

3417 Knipp Dr., PO Box 1847, Jefferson City 65102 Telephone: (573) 526-4080 / FAX: (573) 526-1999 www.mgc.dps.mo.gov

The Missouri Gaming Commission was established in 1993 by the 87th General Assembly as specified by Chapter 313, RSMo. The commission assumed the responsibility for regulating riverboat and charitable gaming on July 1, 1994.

The commission is composed of five members, no more than three of whom may be members of the same political party. Commission members are appointed by the governor, with the advice and consent of the Senate, for a term of three years. Pursuant to statute, the overall membership of the commission reflects experience in law enforcement, civil and criminal investigation and financial principles.

The commission's role is to monitor gamingrelated activities to ensure criminal elements do not infiltrate licensed gaming operations. In addition, the commission works to protect the public by ensuring games are conducted fairly, according to their rules and with full disclosure. As a state regulatory agency, the commission and its staff hold themselves to the highest ethical and professional standards and strive to conduct all business in a manner that is in the public interest and maintains the public trust. Pursuant to statute, a strict code of ethics has been adopted prohibiting conflicts of interest and certain ex parte communications.

The key regulatory responsibilities of the commission are:

- to conduct thorough background investigations on all key persons involved in gaming operations, including substantial owners, management personnel, key operational employees and suppliers;
- to thoroughly investigate the finances of applicants and their key persons to determine if they have the financial resources and responsibility to meet their proposed obligations;
- to investigate the background of all occupational licensees, including dealers, slot attendants, food and beverage servers, security and surveillance personnel and all other employees who have access to the gaming area to ensure the personnel operating the casino are of sufficient character to maintain the integrity of Missouri gaming;
- to photograph and fingerprint each employee so as to maintain a complete and accurate database of gaming personnel;
- to assign appropriate staff to each gaming operation to be present at all times when gaming is conducted. Enforcement agents are charged with ensuring that gaming is conducted in accordance with the Missouri gaming statutes, the rules and regulations of the commission and the licensee's own internal controls;
- to ensure that the safety of the passengers is guarded, to conduct investigations of suspected wrongdoing and to receive complaints from customers;
- to review and audit the finances and compliance of the gaming operation through the combined use of commission staff, independent public accounting firms and internal casino audit staff that are retained by the licensee and approved by the commission;
- to monitor the financial integrity of gaming operators to ensure that Missouri's financial interests are protected;
- to ensure charitable, fraternal, religious, service, social and veteran organizations are eligible to hold licenses to conduct charity bingo games in the state. Regular bingo licenses, special bingo licenses, ab-



ROGER STOTTLEMYRE Executive Director Missouri Gaming Commission



DR. BARRETT HATCHES Chair Missouri Gaming Commission

breviated pull-tab licenses, supplier licenses, manufacturer licenses and bingo hall provider licenses are all issued by the bingo division. Missouri Gaming Commission staff will assess qualifications of organizations applying for a charitable bingo gaming license, conduct required background investigations, audits, collect taxes and maintain all records related to charitable bingo.

### Office of the Executive Director

The Office of the Executive Director is responsible for the day-to-day operations of the commission. The director supervises all staff activities, reports to the commission and is responsible for organizing and distributing all public documents and reports. The director oversees the Administration, Corporate Securities and Finance, Enforcement, Legal and Charitable Bingo sections of the Missouri Gaming Commission.

Pursuant to statute, the executive director has entered into a memorandum of understanding with the Missouri State Highway Patrol to perform background investigations and to provide enforcement personnel.

# **Missouri Gaming Commission**

**Hatches, Dr. Barrett,** chair, Kansas City, April 2013:

Bradley, Suzanne B., St. Joseph, April 2014; Jones, Darryl T., St. Louis, April 2011; Merritt, Jack L., Republic, April 2013; Howard, Diane, Cape Girardeau, April 2015.



SUZANNE B. BRADLEY Commissioner Missouri Gaming Commission



DIANE C. HOWARD Commissioner Missouri Gaming Commission



DARRYL T. JONES Commissioner Missouri Gaming Commission



JACK L. MERRITT Commissioner Missouri Gaming Commission

### **Satellite Offices**

St. Louis

9900 Page Ave., Ste. 107, St. Louis 63132 (314) 877-4370 / FAX: (314) 877-4384

#### **Kansas City**

1321 Burlington St., Ste. 100 North Kansas City 64116 (816) 482-5700 / FAX: (816) 482-5704.